

Ted and I would like to take a minute to express how very happy we are that we made the switch to Gotgeek.ca as our internet service provider. Previous to requesting your service, we had used regular Dial-Up internet with various enhancements, finally switching to High Speed Lite which was acceptable up until I started my Home Based Fashion Agency Business, the speed then proved to be very painful when putting in my orders and updating my files, so I needed something faster.

At that point, I contacted our current provider for an estimate on wireless. Many months later - I still had not heard from them. I gave them one last chance to come out and do an estimate prior to contacting yourself. Funny how things always seem to happen for a reason - isn't it!! They did come out - however, you were in our yard, done the estimate, built and installed our little tower, and had us up and running before the estimate had come in from the other company.

I can now conduct my Fashion Consulting Business in a much more efficient manner, getting advise and updates out to my clients, filling their orders and doing my ongoing training. Ted can attend auction sales online, as well as many other farm related jobs, all without the past curses and time constraints of dial-up. Heck - there are even radio commercials about how slow it is!!!

"Service Provider" apparently, that is exactly what you are!!!! Not only having us up and running as quickly as possible, but since that time, when we incurred any hick-ups, (which of course there will always be with electronics) you have been so very quick to respond. Whether you have had to come to our home, or walked me through it on a cell phone from B.C. or the Buffalo Paddock, our, either self induced, provider or network problems, have been rectified in satisfactory time. We have experienced fewer downtimes, and faster recovery with GotGeek than with any other provider.

Above and beyond - yes - I would like to thank you for that as well. When you had a temporary downtime and I was scheduled for an internet, telephone training seminar, I was very impressed by your offer of an alternate location to do my work from. Instead of a recording stating that your service has been temporarily interrupted and you would notify me when things were rectified as I had experienced in the past, I received an empathetic solution to my problem. Now - that is Service!!!! And - very much appreciated!!

I believe that it is this personal, caring service, that will take you to the next level and keep you above your competition!! Keep up the great work.

Ted and Lorna
Living Life and Loving it!!!!

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